



ILLINOIS COALITION  
AGAINST DOMESTIC VIOLENCE

ICJIA

# The Imperfect Road of Data Collection: Centering Survivors

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# History of Data Collection in Illinois

## October 1, 1997:

- ICADV member programs begin entering data into InfoNet.

## 2002-2019:

- Central statewide repository
- Standardized data collection
- Meets most funder requirements.
- Data needs continue to evolve.

## 2020: Impact of COVID

- Need to access client records remotely
- Increased demand for data import functions

## 1985-1996:

- Providers use paper forms to collect data.
- Standardization is challenging.

## 2001:

- InfoNet becomes web-based.
- Reduces technical burdens.
- Improves user experience

## 2025:

- Nearly 30 years of standardized, statewide DV service data
  - HMIS Comparable
- Some data fields and terms may benefit from updates.

# InfoNet from 30,000 feet



## Client & Service Data

- Client intakes
- Services provided
- Service contacts and hours

## Administrative Data

- Staff names
- Funding sources & fundable services
- Community partners

## Reporting Tools

- Meet funder requirements
- Sharing data with community
- Planning & decision making

Report Date Range: 1/1/2024 - 12/31/2024

**Applied Filters**

:

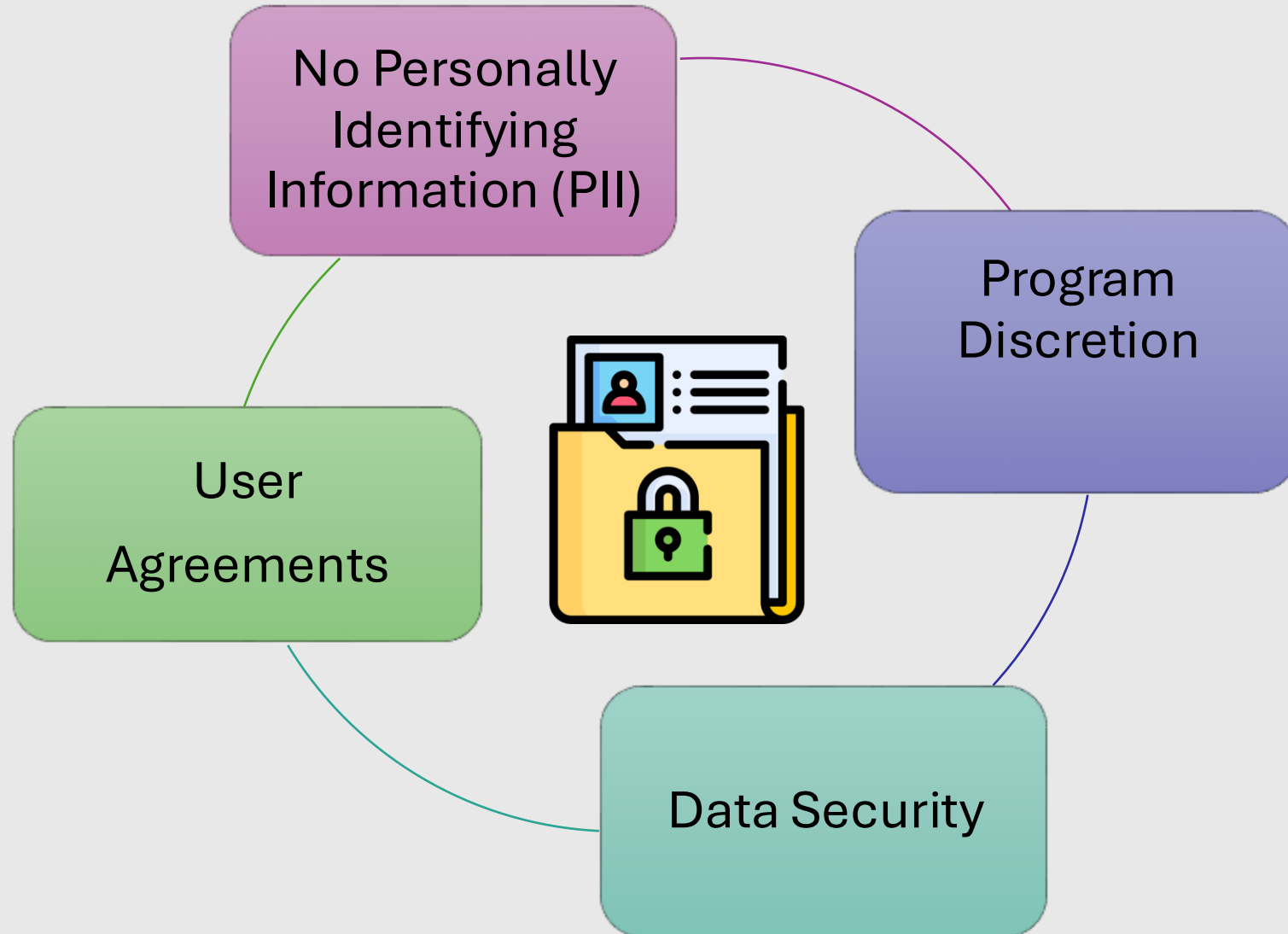
Direct Client Services	Number of Clients Receiving Service			Number of Contacts			Hours of Service		
	Adult	Child	Total	Adult	Child	Total	Adult	Child	Total
Adult Group Counseling	4,181	171	4,352	26,205	303	26,508	37,546	392.50	37,938.50
Art Therapy	125	110	235	306	322	628	447.75	662	1,109.75
Child Care	907	231	1,138	3,239	589	3,828	2,862	591	3,453



Civil Legal Advocacy/OP	23,609	93	23,702	72,948	124	73,072	63,120.25	70.50	63,190.75
Collaborative Case Management	13,968	2,383	16,351	107,419	12,881	120,300	40,077.25	5,716	45,793.25



# Survivor Confidentiality & Data Security



# Steepest Climb on the Road to Survivor Centered Data...

- **Challenge:**

- Early 2000s, DV programs in IL received HUD funds = many new and complex data collection requirements.

- **Options:**

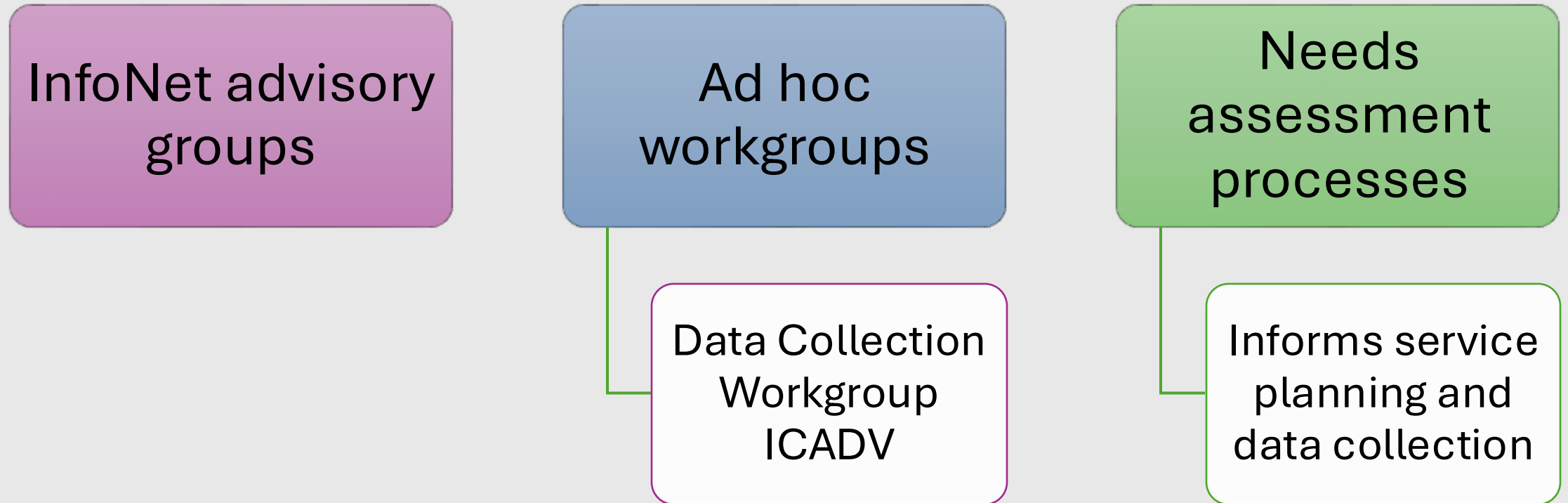
- Use HMIS which collects PII AND goes into a nationwide system.
- **Make InfoNet able to comply with HUD requirements.**
- Today, a third option exists which did not at that time – using electronic case management systems.

- **Where are we today?**

- HUD comparable! This happened recently due to securing sustainable funding to keep pace with changing requirements.



# Feedback as Integral to Data Collection



### Special Needs

- No Special Needs Indicated
  Unknown
  Not Reported

#### Special Needs of Client (check as many as apply)

- |                                                                                           |                                                                                            |
|-------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|
| <input type="checkbox"/> Has hearing impairment, requires assistance                      | <input type="checkbox"/> Requires assistance in feeding, dressing, toileting, or other ADL |
| <input type="checkbox"/> Has a visual impairment, requires assistance                     | <input type="checkbox"/> Requires special diet                                             |
| <input type="checkbox"/> Requires wheelchair accessibility                                | <input type="checkbox"/> Must have medication administered                                 |
| <input type="checkbox"/> Has immobility, requires assistance                              | <input type="checkbox"/> Has developmental disability, requires assistance                 |
| <input type="checkbox"/> Other physical disability                                        | <input checked="" type="checkbox"/> Chronic Health Condition                               |
| <input checked="" type="checkbox"/> Has limited English proficiency, requires interpreter | <input type="checkbox"/> Other special needs                                               |

#### Primary Language

Spanish

If other primary language, please specify:

**WARNING:** Checkboxes below reflect sensitive data. **Please do NOT check unless doing so would pose ZERO additional risk of harm to your client.** InfoNet is required to display these options to qualify as an HMIS Comparable System.

- |                                                 |                                            |
|-------------------------------------------------|--------------------------------------------|
| <input type="checkbox"/> Mental Health Disorder | <input type="checkbox"/> Drug Use Disorder |
| <input type="checkbox"/> Alcohol Use Disorder   | <input type="checkbox"/> HIV/AIDS          |

Adult

2504211v

1 - 04/21/2025 Open [Client Summary](#)

#### Adult Intake

[Demographics](#)[Presenting Issues](#)[Income](#)[Benefits](#)[Referrals](#)

#### Special Needs

[Residence](#)[Client Needs](#)[Program Enrollment](#)[HUD Required Fields](#)[Prior Living Situation \(also HUD Required\)](#)

#### Medical/Criminal Justice

[Offenders](#)[Services](#)[Client Updates](#)[Case Closeout](#)Save



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Why are we collecting this information?

# Action Items

Review your data collection process.

What do you collect?

Why do you collect this information?

Who requires this information be collected?

What do they use it for?

Does this help or harm survivors?

What changes are needed to prevent future harm to survivors?

Seek feedback from your staff or programs – those who collect data.

Find your collaborative partners to help make change happen!

Your DV coalition

Organization(s) that host state data sources (if you have one)

Other funders of DV services in your state, e.g. HUD



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# Thank You!

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